

1/8

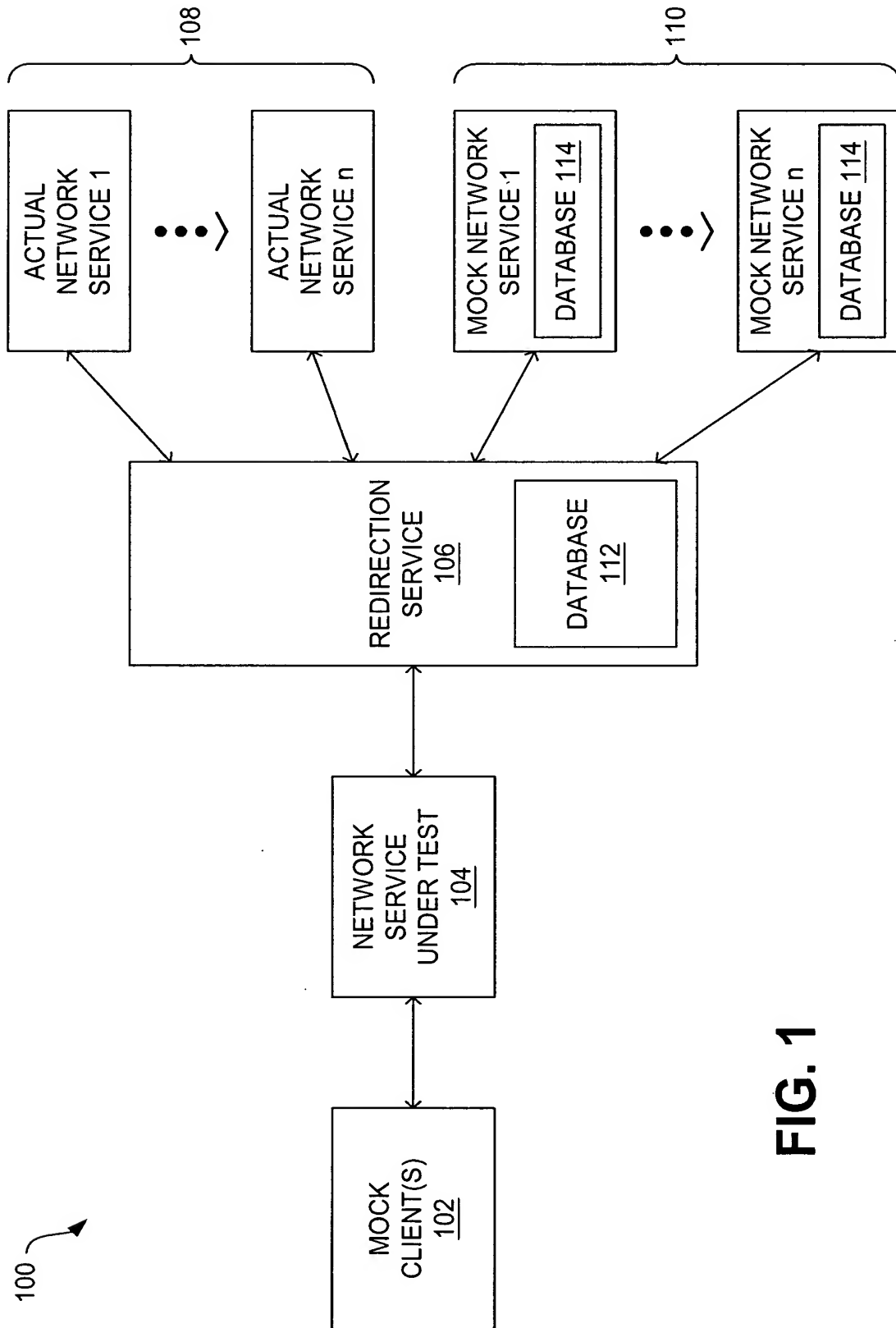


FIG. 1

2/8

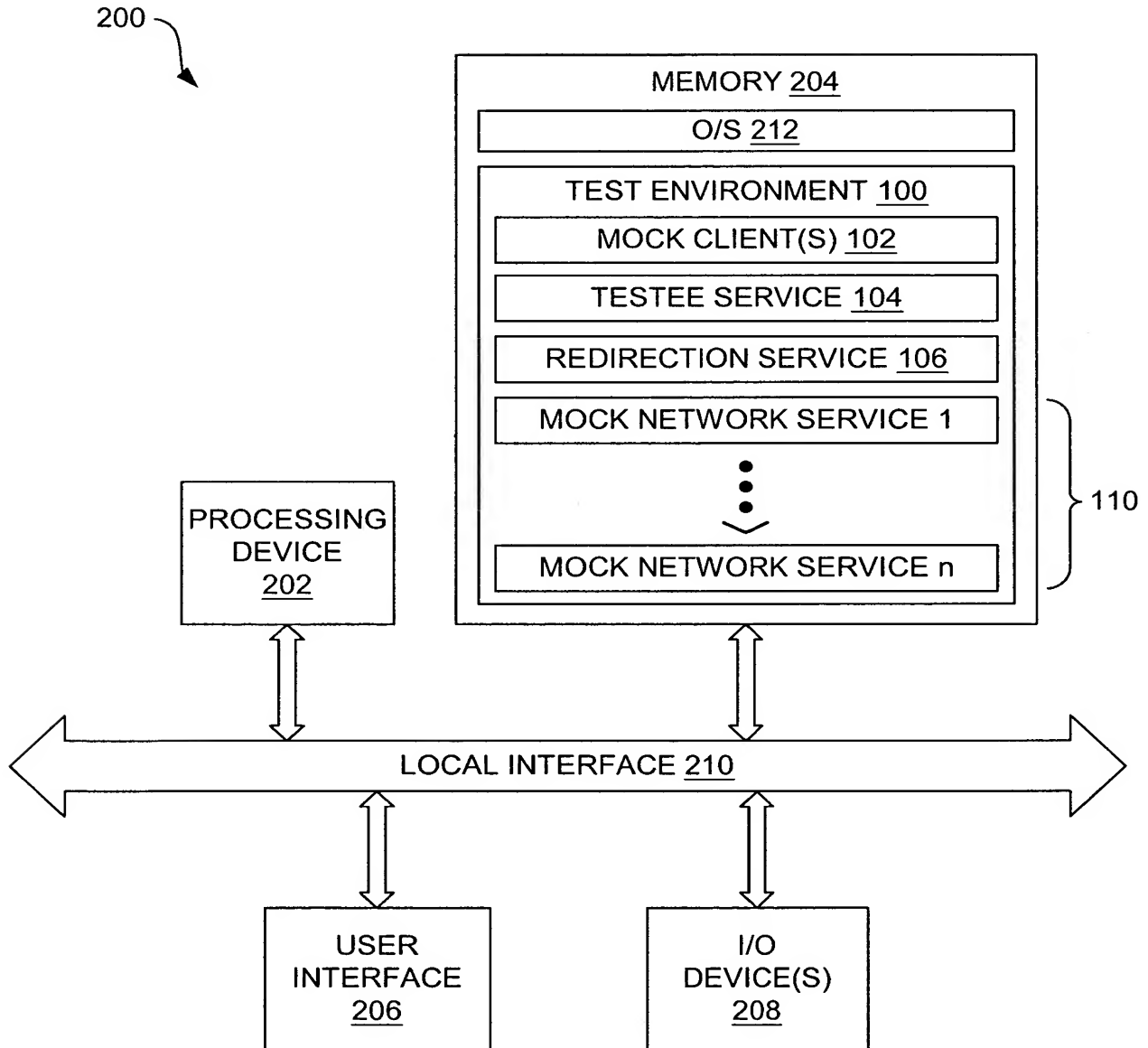


FIG. 2

3/8

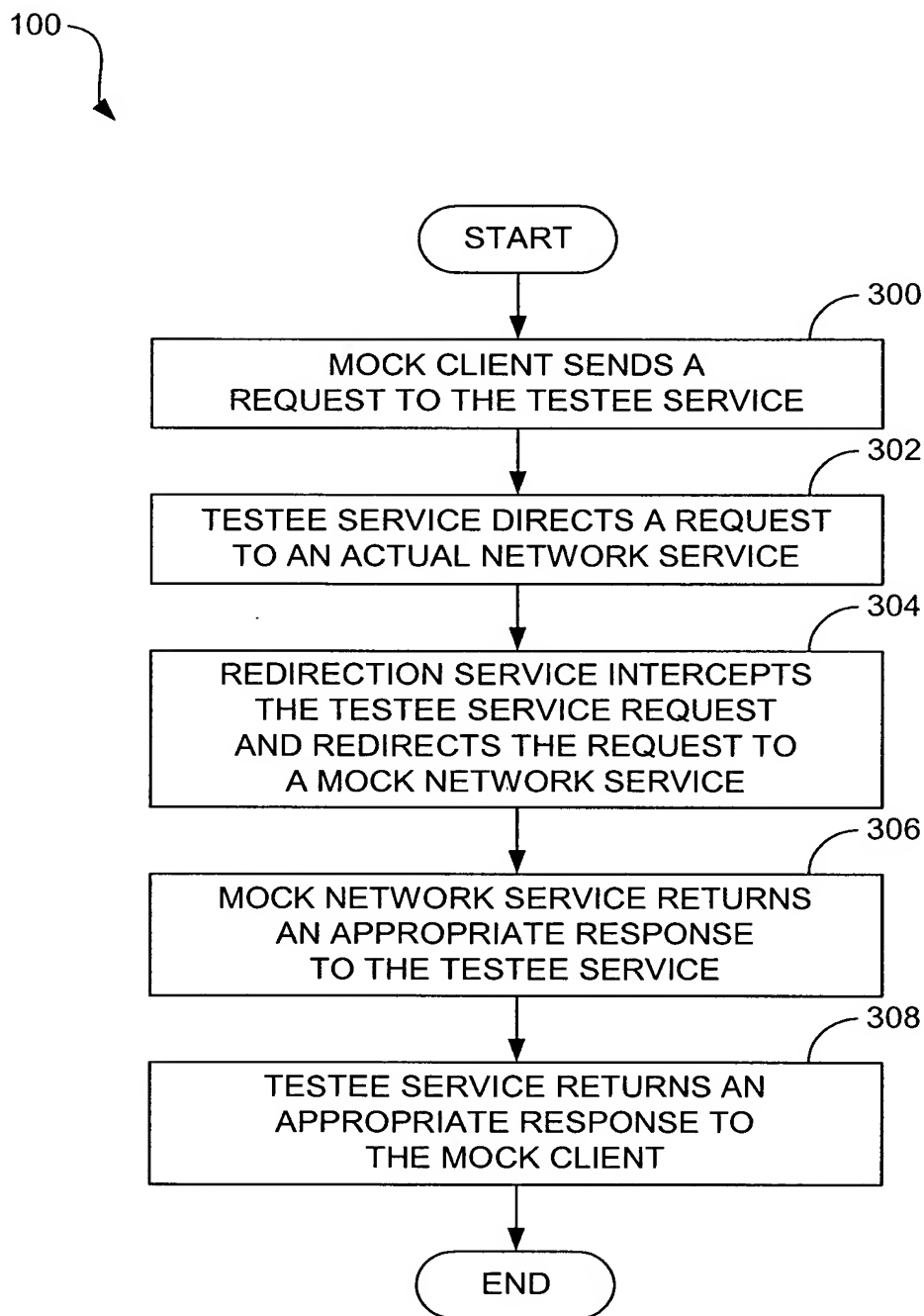


FIG. 3

4/8

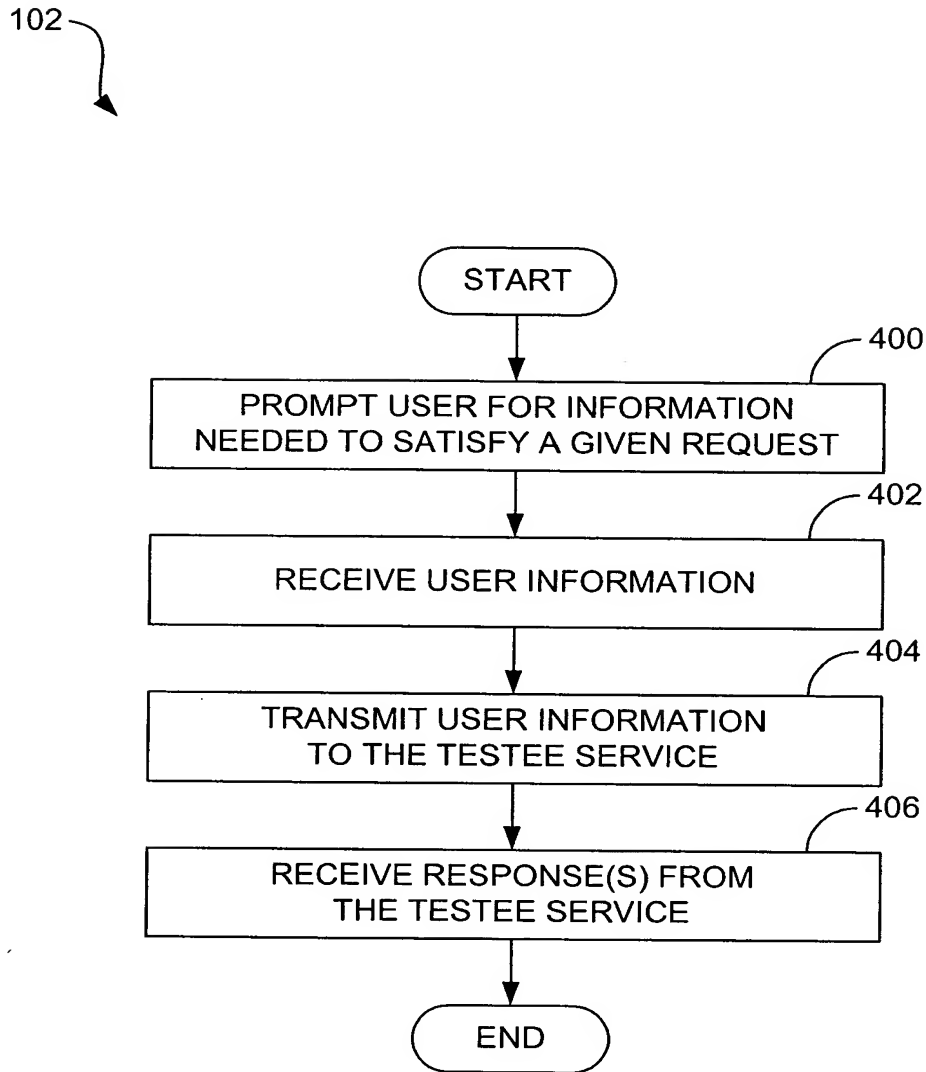


FIG. 4

5/8

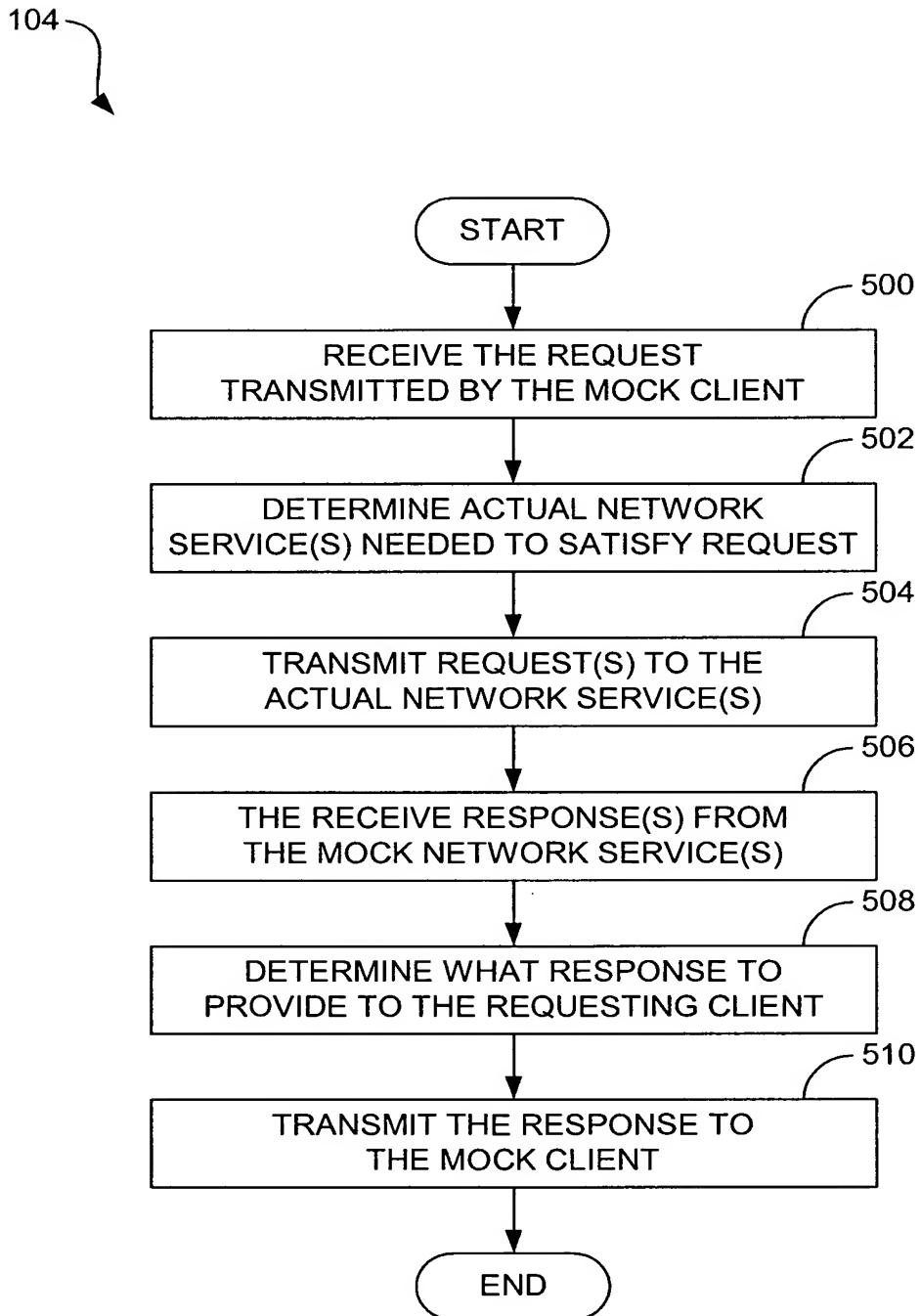
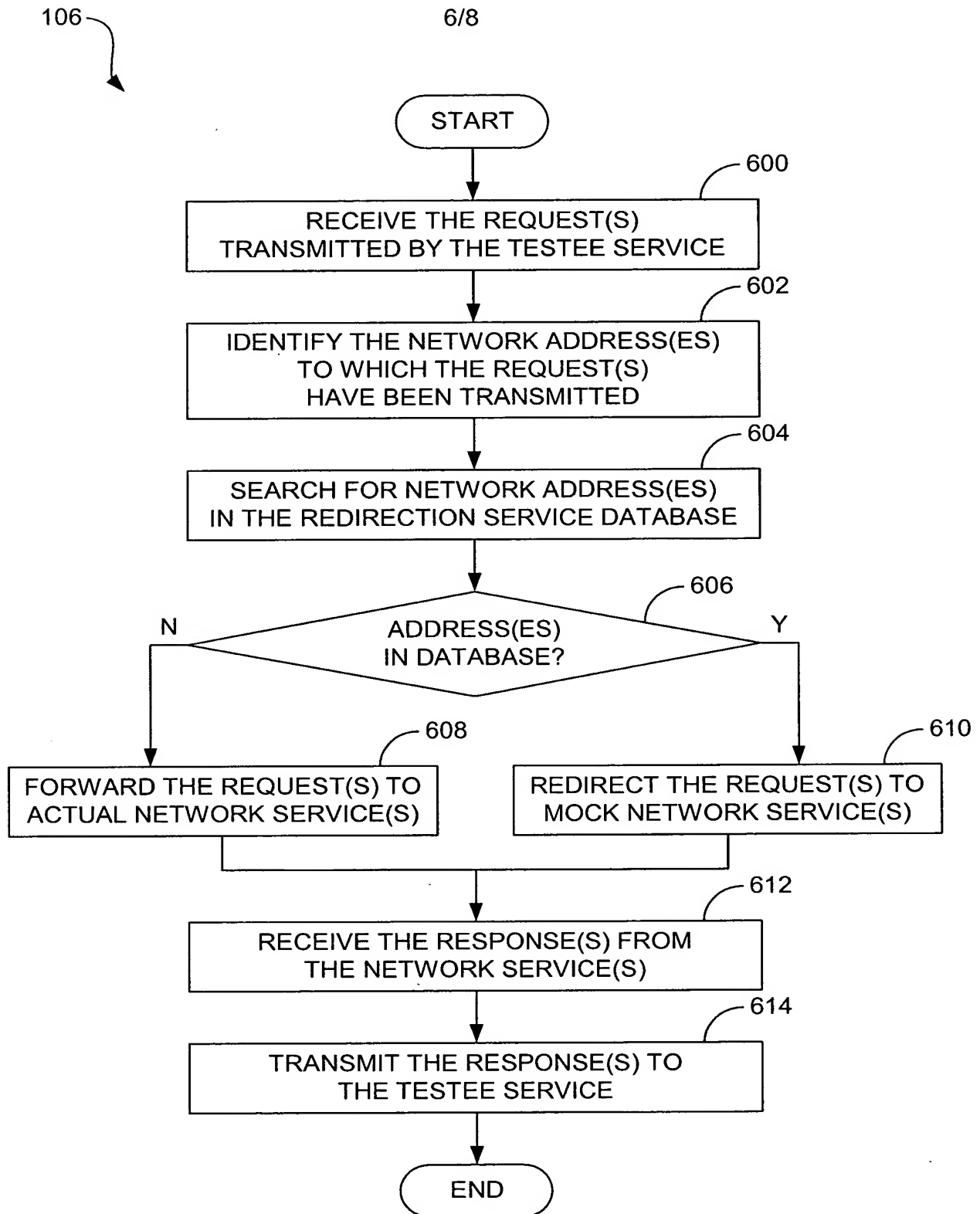


FIG. 5



7/8

112

700 ACTUAL NETWORK SERVICE ADDRESSES	702 MOCK NETWORK SERVICE ADDRESSES
http://provider1.com/longdist . . .	http://localhost/abc1/xyz . . .
http://provider2.com/servplan . . .	http://localhost/abc2/xyz . . .
http://provider3.com/long/serv . . .	http://localhost/abc3/xyz . . .
http://provider4.com/longdist . . .	http://localhost/abc4/xyz . . .
http://provider5.com/plans/long . .	http://localhost/abc5/xyz . . .
⋮ ⌵	⋮ ⌵

FIG. 7

114

900 CALLER LOCATION	900 DAY OF WEEK	900 CALL TIME	⋮ ⌵	902 RESPONSE
ZONE A	WEEKDAY	PEAK		PROVIDER Y, PLAN 2
ZONE A	WEEKEND	OFF-PEAK		PROVIDER X, PLAN 1
ZONE A	WEEKDAY	OFF-PEAK		PROVIDER Y, PLAN 3
ZONE A	WEEKEND	PEAK		PROVIDER Z, PLAN 1
ZONE B	WEEKDAY	PEAK		PROVIDER X, PLAN 2
ZONE B	WEEKEND	OFF-PEAK		PROVIDER Z, PLAN 3
⋮ ⌵	⋮ ⌵	⋮ ⌵		⋮ ⌵

FIG. 9

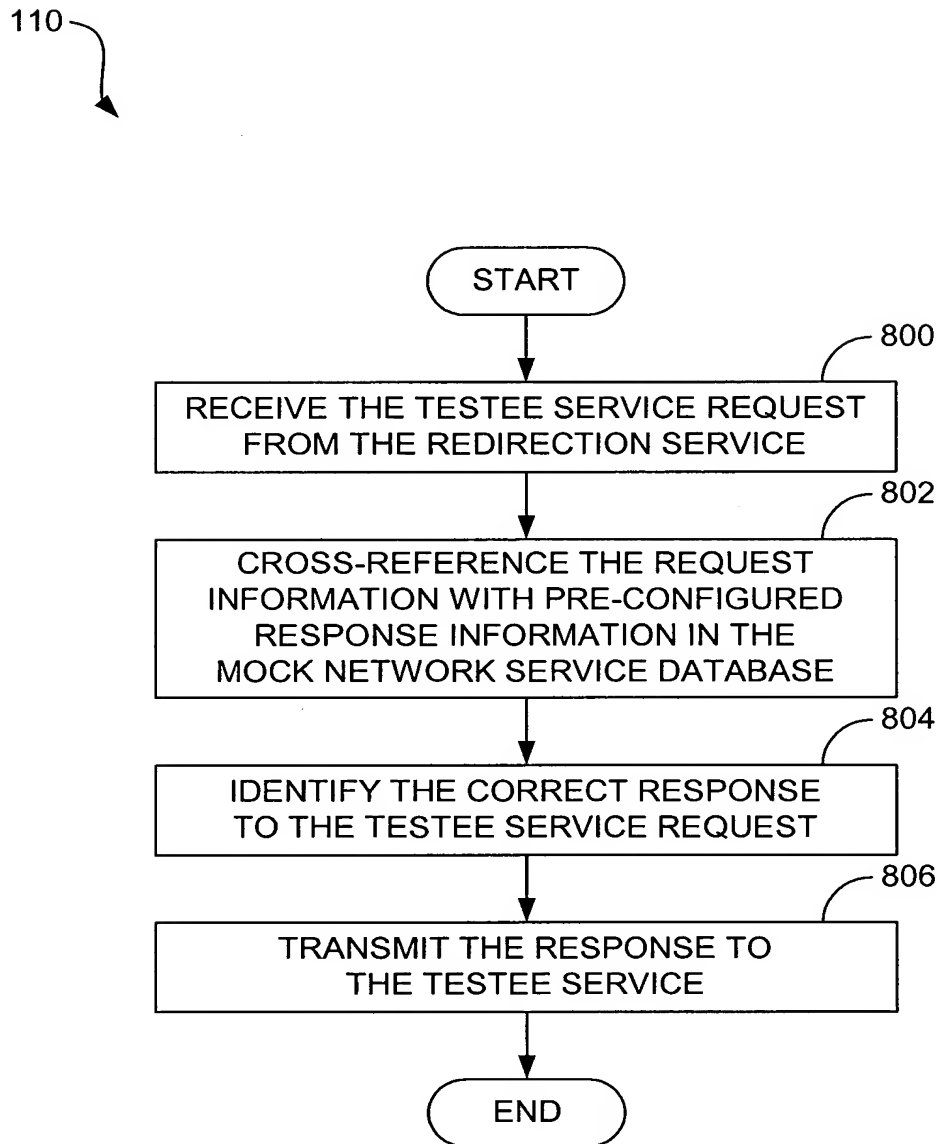


FIG. 8